

**OPTOMETRY SERVICE  
CONFERENCE CALL  
MINUTES  
August 19, 2016  
3 p.m. Eastern Time**

1. Announcements:
  - a. Open VA Optometry Staff Positions
  - b. [http://www.navao.org/documents/08\\_2016/Copy\\_of\\_Open\\_Optometry\\_Positions\\_\(2\).pdf](http://www.navao.org/documents/08_2016/Copy_of_Open_Optometry_Positions_(2).pdf)  
[http://www.va.gov/OPTOMETRY/open\\_VA\\_Optomtrist\\_Positions.asp](http://www.va.gov/OPTOMETRY/open_VA_Optomtrist_Positions.asp)  
or <http://jobsearch.usajobs.gov/>
  - c. VA Core Values and Characteristics (I CARE)  
<http://www.va.gov/ICARE/index.asp>
  - d. Office of Diversity and Inclusion (ODI)  
<http://www.diversity.va.gov/programs/pwd.aspx>
  - e. Office of Resolution Management (ORM) – <http://vaww.va.gov/orm/>  
(three related links: EEO Complaint Processing  
<http://vaww.va.gov/ORM/EEOcomplaint.asp> ; Alternate Dispute  
Resolution (ADR) <http://www.va.gov/adr/> + VA Directive 5978; and  
Resolution Support Center <http://www.va.gov/orm/RSC.asp> )
  - f. Professional Development: VA MyCareer (<http://mycareeratva.va.gov/>)
  - g. Improve Your Customer Service Skills – TMS training coursework  
(<https://www.tms.va.gov/learning/user/login.jsp>)
  - h. VHA Directive 1401, [Billing for Services Provided by Supervising Practitioners and Physician Residents](#) (directive and e-mail attachment)
    - i. This Veterans Health Administration (VHA) Directive provides policy to revenue staff with regards to the appropriate billing guidance for supervising practitioners and resident physicians.
    - ii. [http://www.navao.org/documents/08\\_2016/VHA\\_Directive\\_1401\\_Billing\\_for\\_Services\\_Provided\\_by\\_Supervising\\_Practitioners\\_and\\_Physician\\_Residents\\_7-29-16.pdf](http://www.navao.org/documents/08_2016/VHA_Directive_1401_Billing_for_Services_Provided_by_Supervising_Practitioners_and_Physician_Residents_7-29-16.pdf)
    - iii. [http://www.navao.org/documents/08\\_2016/Email\\_of\\_Billing\\_for\\_Services\\_Provided\\_by\\_Supervising\\_Practitioners\\_and\\_Physician\\_Residents.pdf](http://www.navao.org/documents/08_2016/Email_of_Billing_for_Services_Provided_by_Supervising_Practitioners_and_Physician_Residents.pdf)
  - i. VHA Directive 1615, [Mandated Utilization of Release of Information \(ROI\) Plus Software](#)
    - i. This Veterans Health Administration (VHA) Directive establishes policy regarding the roles, responsibilities, and utilization of the Release of Information (ROI) Plus software package.
    - ii. [http://www.navao.org/documents/08\\_2016/VHA\\_Directive\\_1615\\_Mandated\\_Utilization\\_of\\_ROI\\_Plus\\_Software\\_7-20-16.pdf](http://www.navao.org/documents/08_2016/VHA_Directive_1615_Mandated_Utilization_of_ROI_Plus_Software_7-20-16.pdf)
  - j. VHA Directive 1230, [Outpatient Scheduling Processes and Procedures](#)
    - i. This Veterans Health Administration (VHA) Directive establishes policy for outpatient clinic appointment scheduling processes and procedures in Veterans Health Information Systems and Technology Architecture (Vista).
    - ii. [http://www.navao.org/documents/08\\_2016/VHA\\_Directive\\_1230\\_Outpatient\\_Scheduling\\_Processes\\_and\\_Procedures\\_7-15-16.pdf](http://www.navao.org/documents/08_2016/VHA_Directive_1230_Outpatient_Scheduling_Processes_and_Procedures_7-15-16.pdf)
  - k. Security Changes in Accessing eOPF - attachment “Stream Downloader”
    - i. The Department of Veterans Affairs (VA) has been notified by the Office of Personnel Management (OPM) of significant changes that they are making to better protect data and the integrity of the systems that maintain it. As a result of these changes, the method

by which VA users connect to their individual e-OPF is now changing.

- ii. [http://www.navao.org/documents/08\\_2016/StreamDownloader.pdf](http://www.navao.org/documents/08_2016/StreamDownloader.pdf)
2. Optometry Service Field Advisory Committee - Dr. Brough – unavailable for comment.
3. Optometric Education Programs – Dr. Slagle
  - a. Dr. Townsend comment. Please refer to VHA Directive 1401 (refer to link above) for changes involving billing for services provided by supervising practitioners.
4. COPE Approved EES Coursework – Dr. Hetrick
  - a. Dr. Townsend comment. Please look at your email. An email was sent out involving CE credit and COPE approved Low Vision Continuum of Care Modules. They are still working to complete all modules at this time.
5. Electronic Medical Records/Information Technology Issues - Dr. Ballinger –
  - a. There are certain devices that do not have PIV access. Depending on your facilities interpretations you may need to request an exemption. There may be issues relative to authentication but there should not be an interruption of patient care services. PIV access should be dependent on the individual user not the device itself. If you have any questions, please contact Dr. Ballinger.
6. Infection Control/Reusable Medical Equipment Reprocessing - Drs. Horn/Trout/White – unavailable for comment.
  - a. **One Source Document Site:**  
<http://onesourcedocs.com/member/index.html>
7. Teleretinal Imaging Screening Program – Drs. Morris/Selvin – unavailable for comment.
8. DoD/VA Vision Center of Excellence & Eye Injury Registry - Dr. Barker – unavailable for comment.
9. TBI Vision Rehabilitation - Drs. Mandese/Peterson – unavailable for comment.
10. Low Vision Rehabilitation - Drs. Chan-O’Connell/Brahm – unavailable for comment.
11. Optometry Quality Improvement - Drs. Brough/Horn – unavailable for comment.
12. Direct Scheduling/Access/VA Systems Redesign - Drs. Cantrell/Varanelli
  - a. Dr. Cantrell comment. There is nothing new to report at this time.
  - b. As of August 15th, 57 sites have implemented direct scheduling. The goal is to have every site implementing direct scheduling by the end of the year.
13. VA Optometric Research & Development – Drs. Fuhr/Mancil/Sullivan-Mee
  - a. **VA HSR&D Centers of Innovation (COINs) and Resource Centers:**  
<http://www.hsr.d.research.va.gov/centers/>
14. VHA Optometry Service Websites – Dr. G. Singh – nothing new to report at this time.
15. VA Optometry Service Directory - Drs. Egusa/Lim/Pewitt/Dalton – unavailable for comment.
16. VA Residency Trained Optometrist Directory – Drs. Wang/Swift – nothing new to report.

17. AFOS Report - Dr. Engelke

- a. Dr. Engelke comment. AFOS is having their annual meeting in conjunction with the Academy. Please go to the [AFOS2020.org](http://AFOS2020.org) website for more information. Early bird registration will end on September 7<sup>th</sup>.

18. NAVAO Report - Drs. Wong/Gustafson

- a. Dr. Wong comment. The NAVAO annual meeting will be held in conjunction with the American Academy of Optometry meeting in Anaheim, CA. The registration window is open.
  - i. The annual NAVAO Business Meeting will be held at the Hilton Anaheim (AAO Meeting Headquarters Hotel) on Thursday, November 10, 2016 at 7:15 pm – 8:00 pm in the Pacific Ballroom B, 2<sup>nd</sup> floor
  - ii. The annual NAVAO Reception will be held on Thursday, November 10, 2016 at 8:15 in the Pacific Ballroom C, 2<sup>nd</sup> floor.