

**OPTOMETRY SERVICE
CONFERENCE CALL
AGENDA
December 16, 2016
3 p.m. Eastern Time
1 (800) 767-1750, Access Code: 16019**

1. Announcements:
 - a. Open VA Optometry Staff Positions
http://www.va.gov/OPTOMETRY/open_VA_Optomtrist_Positions.asp
or <http://jobsearch.usajobs.gov/>
 - b. VA Core Values and Characteristics (I CARE)
<http://www.va.gov/ICARE/index.asp>
 - c. Office of Diversity and Inclusion (ODI)
<http://www.diversity.va.gov/programs/pwd.aspx>
 - d. Office of Resolution Management (ORM) – <http://vaww.va.gov/orm/>
(three related links: EEO Complaint Processing
<http://vaww.va.gov/ORM/EEOcomplaint.asp> ; Alternate Dispute
Resolution (ADR) <http://www.va.gov/adr/> + VA Directive 5978; and
Resolution Support Center <http://www.va.gov/orm/RSC.asp>)
 - e. Improve Your Customer Service Skills – TMS training coursework
(<https://www.tms.va.gov/learning/user/login.jsp>)
 - f. Phased Retirement Announcement
 - g. TSP limits
 - h. Performance-based Awards
 - i. VHA Directive 1010, [Transition and Care Management of Ill or Injured Servicemembers and New Veterans](#)
 - j. VHA Directive 1108.02, [Inspection of Controlled Substances](#)
 - k. VHA Directive 1134, [Provision of Medical Statements & Completion of Forms by VA Health Care Providers](#)
2. Optometry Service Field Advisory Committee - Dr. Brough
3. Optometric Education Programs – Dr. Slagle
4. COPE Approved EES Coursework – Dr. Hetrick
5. Electronic Medical Records/Information Technology Issues - Dr. Ballinger
6. Infection Control/Reusable Medical Equipment Reprocessing - Drs. Horn/Trout/White - **One Source Document Site:**
<http://onesourcedocs.com/member/index.html>
7. Teleretinal Imaging Screening Program – Drs. Morris/Selvin
8. DoD/VA Vision Center of Excellence & Eye Injury Registry - Dr. Barker
9. TBI Vision Rehabilitation - Drs. Mandese/Peterson
10. Low Vision Rehabilitation - Drs. Chan-O’Connell/Brahm
11. Optometry Quality Improvement - Drs. Brough/Horn
12. Direct Scheduling/Access/VA Systems Redesign - Drs. Cantrell/Varanelli
13. VA Optometric Research & Development – Drs. Fuhr/Mancil/Sullivan-Mee
VA HSR&D Centers of Innovation (COINs) and Resource Centers:
<http://www.hsr.d.research.va.gov/centers/>
14. VHA Optometry Service Websites – Dr. G. Singh
15. VA Optometry Service Directory - Drs. Egusa/Lim/Dalton
16. VA Residency Trained Optometrist Directory – Drs. Wang/Swift
17. AFOS Report - Dr. Engelke

18. NAVAO Report - Drs. Wong/Gustafson